



Exciting news! Pediatric Medicine of Wallingford (PMW) is becoming a Patient-Centered Medical Home (PCMH).

What does PCMH mean for you and PMW?

PCMH practices are recognized and monitored by the National Committee for Quality Assurance (NCQA). Six management pillars underlie PCMH:

1. Team-based care and organization facilitate clear communication amongst clinical team members and help medical staff members take the best possible care of patients and families.
2. Providers at PCMH practices strive to understand the unique needs of their patients and manage them according to the highest clinical standards, using evidence-based guidelines.
3. PCMH practices work to provide easy and open access to patients, such as 24-7 communication capabilities with medical staff. PMW provides telehealth appointments when appropriate to improve patient access to care.
4. Providers at PCMH practices develop care-management plans to provide consistent and excellent care for complex medical conditions.
5. PCMH emphasizes communication between primary doctors and specialists to facilitate care coordination and medical transitions, such as from the hospital to the office. Transmitting accurate medical information promotes better health outcomes.
6. PCMH practices are subject to performance measurements and quality improvement goals to promote excellent clinical outcomes.

In summary, PCMH encourages a close partnership between healthcare providers and patients, with the goal of providing great medical care. Moving forward, we encourage you to reach out any time to discuss questions or concerns, and we welcome your suggestions. Remember, you can reach us during regular business hours at 203-265-9890 or, when necessary, after hours at the same number through the answering service.

Cheers!

Dr. Beitel and Dr. Jennings, Elisa Despres (Office Manager) and all of us at Pediatric Medicine of Wallingford